



PRESS RELEASE

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BRIGHT HOUSE NETWORKS LAUNCHES DIGITAL PHONE

Bakersfield, California- Bright House Networks announced today that Digital Phone service has been added to the suite of advanced services available to their Bakersfield customers. Bright House Networks' Digital Phone service allows customers to make unlimited local and long distance calls anywhere in the continental United States, plus Alaska, Hawaii, Puerto Rico, Guam, U.S. Virgin Islands and North Marianna Islands. Features included in the low monthly cost are Call Waiting, Caller ID, and call Forwarding. Unlike most telephone companies, Bright House Networks provides free service calls and free in-home wire repair service.

"We are excited to offer our high-quality, low cost, Digital Phone Service to our Bakersfield area customers," said Joe Schoenstein, President of Bright House Networks-Bakersfield Division. "Our customers want choice, convenience and control. Digital Phone is just one more way Bright House Networks is making that happen."

Digital Phone utilizes the existing Bright House Networks fiber optic network to provide telephone service. Customers who choose Digital Phone will be able to keep their current telephone and phone number in almost all cases. Current Bright House Networks customers who have Advantage Cable and High Speed Internet service will see rates as low as \$39.95 per month for Digital Phone service. As an added benefit, customers will get all their services on one combined monthly statement. It is important to note that Bright House Networks Digital Phone supports Enhanced 911 (E911) emergency calling systems. This means emergency services operators are able to automatically read the number and calling address of 911 calls made by Digital Phone Customers. That is not the case with some broadband telephone services.

Digital Phone service is available now in the metropolitan Bakersfield area and will be rolled out to other Kern County cities in the Bakersfield Division of Bright House Networks in coming weeks.

“It was our goal be able to offer a viable and reliable alternative to the incumbent phone service providers that our customers can easily understand, have installed, and use. We’re determined to be the high-quality, low cost provider of telephone service in the greater Bakersfield area,” Schoenstein added.

Digital Phone operates just like phone service from the phone company. Customers can continue to use their existing telephones and can also keep their current phone numbers in most cases. “All customers have to do is call us to make the switch. We all the work and make the transaction as smooth as possible,” said Schoenstein. Customers interested in signing up for the service should call Bright House Networks at 661-323-4892 or log on to www.mybrighthouse.com

About Bright House Networks

Advance/Newhouse Communications provides day-to-day management of Bright House Networks cable systems pursuant to its partnership with Time Warner Entertainment. Bright House Networks serves more than two million customers in several large markets that include Bakersfield, Tampa Bay and Central Florida (Orlando), Indianapolis, Birmingham, and Detroit, along with several other smaller systems in Alabama and the Florida Panhandle.

Nearly 100% of Bright House Networks customers have high-speed data (HSD), Video-on-Demand (VOD) and Subscription Video-on-Demand (SVOD) available to them. Bright House Networks also makes available Digital Video Recorders (DVR) that has become immensely popular with customers. The company’s Florida operations were among the first in the country to offer High Definition Television signals (HDTV). Since its introduction, HDTV has achieved impressive acceptance with Bright House Networks customers who are equipped to receive the signals. Bright House Networks also offers HSD customers a choice of Multiple Internet Service Providers (MISP). The company has commenced deployment of Digital Phone in Tampa Bay, Central Florida, Detroit, Birmingham, and Bakersfield.

Exceptional customer service is the company's cornerstone of its business and top priority across all operating units. Public affairs, social responsibility and community involvement continue as major initiatives for the company as an ongoing commitment to the families and communities Bright House Networks serves. This includes long-term commitments to education and to what matters in the lives of the Bright House Networks customers.

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